Welcome to the Pharmacy Department.

The Pharmacy provides a comprehensive service to patients of Albury Wodonga Health and supports other members of the healthcare team in all aspects of medicine management. Emphasis is placed on the quality use of medicines including provision of Clinical Pharmacy services to inpatients and outpatient, drug information, drug distribution and education. Pharmacies are located at both the Albury Campus and Wodonga Campus in the main foyer.

**DEPARTMENT PROFILE:**

Supply medications to all inpatients and outpatients of AWH.

Supply clinical pharmacy services to inpatients and outpatients of AWH to optimize patient outcomes.

Ensure medication safety to all patients and staff.

**Outpatient's services** include Methadone dosing, Section 100 dispensing to patients in the community, Tuberculosis (TB) patients and Psychiatric outpatient clinics.

**Regional Hospital Medication Supply** to: Upper Murray Community Health Service (Corryong), Tallangatta Health Service, Alpine Health (Myrtleford hospital, Mt Beauty Hospital and Bright Hospital) and Falls Creek Medical Centre.

**Opening Hours:**

Albury Campus Hours 08.15 – 17.30 M-F (Late shift 09.00-17.30)

Wodonga Campus Hours 08.30 – 17.00 M-F

**ON CALL Pharmacist**– Roster is approximately 1 in 7-8. Roster changes on Wednesdays each week.

**Current Staffing Levels:**

Pharmacist 7.8 EFT

Technicians/Assistants 6.15 EFT

Intern Pharmacists 2.0 EFT
<table>
<thead>
<tr>
<th>Ward Pharmacy Services to inpatients:</th>
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<tbody>
<tr>
<td><strong>Albury Campus</strong></td>
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<tr>
<td>Medical Ward</td>
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<tr>
<td>Surg1</td>
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<tr>
<td>Surg2</td>
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<tr>
<td>ICU/CCU</td>
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<tr>
<td>Rehab</td>
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<td>Paed</td>
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<td>Day Surgery</td>
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<tr>
<td>Emergency</td>
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<td>Nolan House</td>
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### Albury Pharmacy Rosters

<table>
<thead>
<tr>
<th>Pharmacists/Intern</th>
<th>Wodonga Pharmacy Rosters</th>
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<tbody>
<tr>
<td>Dispensary/PBS</td>
<td>Dispensary/PBS</td>
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<tr>
<td>Medical Ward</td>
<td>Acute A Ward</td>
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<tr>
<td>Surg 2 and Paed</td>
<td>Acute B Ward and HDU and SCN</td>
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<tr>
<td>Surg 1 and ICU and Nolan</td>
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<tr>
<td>ED and Rehab</td>
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### Technicians

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<thead>
<tr>
<th>Dispensary/PBS</th>
<th>Dispensary/PBS</th>
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<tr>
<td>Orders</td>
<td>Orders</td>
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<tr>
<td>Imprests</td>
<td>Imprest</td>
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<tr>
<td>Inpatient Dispensing/Imprest</td>
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### Pharmacy Unit Objectives

- Advise on all aspects of medicine management.
- Developing, approving and reviewing local medicines policies, procedures and/or protocols.
- Developing / adapting and implementing prescribing guidelines.
- Developing an ongoing systems improvement plan and assigning responsibilities and timeframes for completion.
- Advising on implementation of national and jurisdictional policies and medication safety alerts and notices.
- Evaluating, selecting and approving medicines for use in the organisation.
- Managing adverse drug reactions and medication incidents.
- Develop and evaluate key performance indicators (KPIs) to monitor the safety and quality of medicines across the organisation.
- Conducting interventions to improve the safety and quality of medicines use.
- Establishing a medication safety risk register.
- Informing the workforce about medicines use issues, policies and decisions.
- Advising on selection, implementation and ongoing operation of technology used in medication management.
- Ensure compliance with the National Safety and Quality Health Service (NSQHC) National Standards.
WHO’S WHO in the Pharmacy DEPARTMENT

**Pharmacists**

Leo Mason  
Director of Pharmacy

Mamdouh George  
Deputy Director of Pharmacy

Tanya Peck  
4 days per week  T,W,T,F (Albury Only)

Manoj Abraham  
(Albury Only)

Janice Orr  
4 days per week  T,W,T,F (Wodonga Only)

Nicole Purkis  
1 day per week  Mondays

Paul Mbasu

Louise Keogh

Geoff Mackay

**Pharmacy Technicians**

Susan Lyon  
Albury Only

Melinda Cottier  
Albury Only

Michelle Williams  
3 x 6hr (M,W,T) and 1 x 8 hr (F)  Albury Only

Courtney Mckinnar

Debbie Jones  
4 x 7.5hr Tuesdays Off

Kate Rafferty  
4 x 7.5h  Wednesdays Off

Emma Grech  
4 x 7.5hr Thursdays Off

**USEFUL INFORMATION**

**Tea and Lunch breaks**

All Pharmacy staff are expected to return to the department to relieve for tea and lunch breaks.

**Albury Pharmacy**

- Morning Tea 10.30 – 11.10 (20 minutes)
- Lunch 12.30 – 13.30  (30 minutes)

**Wodonga Pharmacy**

- Morning Tea 10.30 – 10.50 (10 Minutes)
- Lunch 12.30 – 13.30 (30 Minutes)
- Afternoon Tea 15.30 - 15.50 (10 minutes)