Pharmacy Annexe

Welcome to the Pharmacy Department.

The Pharmacy provides a comprehensive service to patients of Albury Wodonga Health and supports other members of the healthcare team in all aspects of medicine management. Emphasis is placed on the quality use of medicines including provision of Clinical Pharmacy services to inpatients and outpatient, drug information, drug distribution and education. Pharmacies are located at both the Albury Campus and Wodonga Campus in the main foyer.

DEPARTMENT PROFILE:

Supply medications to all inpatients and outpatients of AWH.

Supply clinical pharmacy services to inpatients and outpatients of AWH to optimize patient outcomes.

Ensure medication safety to all patients and staff.

Outpatient's services include Methadone dosing, Section 100 dispensing to patients in the community, Tuberculosis (TB) patients and Psychiatric outpatient clinics.

Regional Hospital Medication Supply to: Upper Murray Community Health Service (Corryong), Tallangatta Health Service, Alpine Health (Myrtleford hospital, Mt Beauty Hospital and Bright Hospital) and Falls Creek Medical Centre.

Opening Hours:

Albury Campus Hours 08.15 17.30 M-F (Late shift 09.00-17.30)

Wodonga Campus Hours 08.30 17.00 M-F

ON CALL Pharmacist- Roster is approximately 1 in 7-8. Roster changes on Wednesdays each week.

Current Staffing Levels:

Pharmacist 8.3 EFT

Technicians/Assistants 6.15 EFT

Intern Pharmacists 2.0 EFT

Ward Pharmacy Services to inpatients:
<table>
<thead>
<tr>
<th>Albury Campus</th>
<th>Number of beds</th>
<th>Wodonga Campus</th>
<th>Number of beds</th>
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</thead>
<tbody>
<tr>
<td>Medical 1</td>
<td>30 beds</td>
<td>Daily M-F Acute Unit</td>
<td>16 + 8 Daily M-F</td>
</tr>
<tr>
<td>Medical 2</td>
<td>20</td>
<td>Daily M-F COU</td>
<td>5 Daily M-F</td>
</tr>
<tr>
<td>HAB</td>
<td>4</td>
<td>Daily M-F Rehab/GEM</td>
<td>30 3 x per week</td>
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<tr>
<td>Surgical 2</td>
<td>30</td>
<td>Daily M-F OBS</td>
<td>30</td>
</tr>
<tr>
<td>Surgical 1</td>
<td>20</td>
<td>Daily M-F Birthing Unit</td>
<td>6</td>
</tr>
<tr>
<td>ICU/CCU</td>
<td>12</td>
<td>Daily M-F SCN</td>
<td>10 Daily M-F</td>
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<tr>
<td></td>
<td></td>
<td>HITH</td>
<td>12</td>
</tr>
<tr>
<td>Paed</td>
<td>16 +2 3 x per week</td>
<td>Dialysis</td>
<td>9 chairs</td>
</tr>
<tr>
<td>Day Surgery</td>
<td>6 chairs</td>
<td>DPU</td>
<td>10 beds 10 chairs</td>
</tr>
<tr>
<td>Emergency</td>
<td>12 cubicles, 2 resus, 5 Short stay, 4 consult room</td>
<td>?Daily M-F Emergency</td>
<td>12 cubicles</td>
</tr>
<tr>
<td>Nolan House</td>
<td>24 3 x per week</td>
<td>Pain Management Program</td>
<td>10 patient 3 week program</td>
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</tbody>
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<table>
<thead>
<tr>
<th>Albury Pharmacy Rosters Pharmacists/Intern</th>
<th>Wodonga Pharmacy Rosters Pharmacists/Intern</th>
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</thead>
<tbody>
<tr>
<td>Dispensary/PBS</td>
<td>Dispensary/PBS</td>
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<tr>
<td>Medical 1</td>
<td>Rehabilitation and GEM</td>
</tr>
<tr>
<td>Surg 2 and Paed</td>
<td>Acute Ward and HDU and SCN</td>
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<tr>
<td>Surg 1 and ICU and (Nolan and ED)</td>
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<tr>
<td>Medical 2 and HAB</td>
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<tr>
<td><strong>Technicians</strong></td>
<td><strong>Technicians</strong></td>
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<tr>
<td>Dispensary/PBS</td>
<td>Dispensary/PBS</td>
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<tr>
<td>Orders</td>
<td>Orders</td>
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<tr>
<td>Imprests</td>
<td>Imprest</td>
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<tr>
<td>Inpatient Dispensing/Imprest</td>
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**Pharmacy Unit Objectives**

- Advise on all aspects of medicine management.
- Developing, approving and reviewing local medicines policies, procedures and/or protocols.
- Developing / adapting and implementing prescribing guidelines.
- Developing an ongoing systems improvement plan and assigning responsibilities and timeframes for completion.
- Advising on implementation of national and jurisdictional policies and medication safety alerts and notices.
- Evaluating, selecting and approving medicines for use in the organisation.
- Managing adverse drug reactions and medication incidents.
- Develop and evaluate key performance indicators (KPIs) to monitor the safety and quality of medicines across the organisation.
- Conducting interventions to improve the safety and quality of medicines use.
- Establishing a medication safety risk register.
- Informing the workforce about medicines use issues, policies and decisions.
- Advising on selection, implementation and ongoing operation of technology used in medication management.
- Ensure compliance with the National Safety and Quality Health Service (NSQHC) National Standards.
WHO’S WHO in the Pharmacy DEPARTMENT

**Pharmacists**

- Leo Mason  
  Director of Pharmacy
- Mamdouh George  
  Deputy Director of Pharmacy
- Tanya Peck  
  4 days per week  T.W,T,F  (Albury Only)
- Manoj Abraham  
  (Albury Only)
- Janice Orr  
  4 days per week  T.W,T,F  (Wodonga Only)
- Nicole Purkis  
  1 day per week  Mondays
- Ahmed Zeidan
- Geoff Mackay  
  4 days per week  M,T,W, and F
- Frances Farrar  
  8hr on M,T,T, and F and  4 hrs on Wed  (36hr per week)
- Vacancy

**Pharmacy Technicians**

- Susan Lyon  
  Albury Only
- Melinda Cottier  
  Albury Only
- Michelle Williams  
  3 x 6hr  (M,W,T) and 1 x 8 hr  (F)  Albury Only
- Courtney Mckinnar
- Joanne Scolz  
  4 x 8hr  (T,W,T,F)
- Debbie Jones  
  4 x 7.5hr  Tuesdays Off
- Sharon Baker  
  4 x 7.5h  Wednesdays Off
- Emma Grech  
  4 x 7.5hr  Thursdays Off

**USEFUL INFORMATION**

**Tea and Lunch breaks**

All Pharmacy staff are expected to return to the department to relieve for tea and lunch breaks.

- **Albury Pharmacy**  
  - Morning Tea  10.30 – 11.10  (20 minutes)
  - Lunch  12.30 – 13.30  (30 minutes)

- **Wodonga Pharmacy**  
  - Morning Tea  10.30 – 10.50  (10 Minutes)
- Lunch 12.30 – 13.30 (30 Minutes)
- Afternoon Tea 15.30 - 15.50 (10 minutes)