

Acute

Mental Health Care

Inpatient

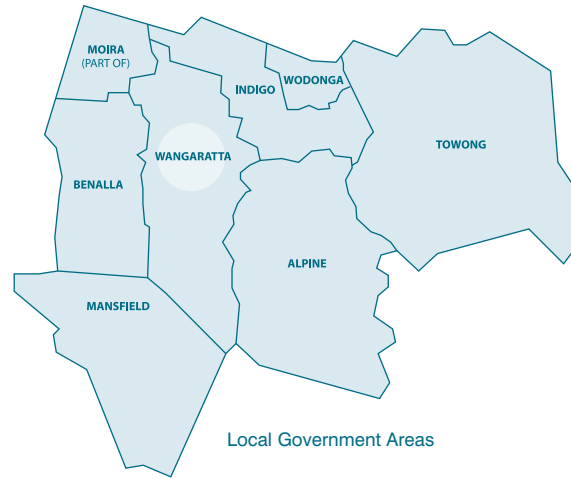
Adults

Assessment

Treatment

Crisis Support

Service Area



Hours of Operation

24 Hours

Visiting Hours:

10am-12pm, 2-4pm and 6-8pm

Telephone: (03) 5722 0430

Facsimile: (03) 5721 0429

Telephone 24 hours crisis support
and response (triage) **1300 783 347**



PO Box 386 Wangaratta Vic 3676

Internet: www.nhw.hume.org.au

Email: enquiries@nhw.hume.org.au

ABN 13 157 273 279

Other Psychiatric services at Northeast Health Wangaratta include

Community Mental Health Service • Phone: (03) 5722 0347

Aged Psychiatry Service • Phone: (03) 5722 1784



North East Psychiatric Services

Kerferd Unit

**Cnr Dixon & Docker Streets
Wangaratta**

Kerferd Unit provides 24-hour in patient assessment, treatment and support for individuals aged 18 and over, in the acute stage of mental illness.

The Unit caters for individuals residing in the Eastern sector of the Hume Region.

Referral for admission is usually via Community Mental Health Services in either Wangaratta or Wodonga but can also be via General Practitioners and other health service providers.

This purpose built unit contains 20 beds, including provision for high level supervision, and is able to accept clients for both involuntary and informal admission. Accommodation is in single rooms with ensuite and shared facilities.

Staff of the Unit work in close collaboration with community case managers, consumer and carer consultants, other health service providers and emergency service personnel, and liaise with community agencies to maintain consumer's links with their community based supports.

Staff

- Consultant Psychiatrist
- Medical Officers
- Registered Psychiatric and General Nurses
- Allied Health Staff
- Consumer Consultant
- Carer Consultant
- Administrative and Domestic Service Staff
- Voluntary Carer Representatives

The Consumer Consultant's role is to work with clients and obtain and represent their views and experiences so as to improve service quality and responsiveness.

The Carer Consultant provides support information and referral to the carers of people with a mental illness.

